

Dev Rocket Acceptable Use Policy (AUP)

This Acceptable Use Policy ("AUP") sets forth the guidelines for the use of services provided by **Dev Rocket**, a brand operated by **HK Data Solutions (Pty) Ltd** (Registration No. **2016/352497/07**). By using our services, the Client agrees to comply with this AUP.

1. General Use Guidelines

Clients must use Dev Rocket's services in a lawful manner and in accordance with this AUP. Any violation of these guidelines may result in service suspension or termination without prior notice.

2. Prohibited Activities

The following activities are strictly prohibited:

2.1 Illegal or Unlawful Use

- Hosting, promoting, or distributing content that violates any applicable laws, regulations, or court orders.
- Engaging in fraudulent activities, including phishing, identity theft, and fraudulent transactions.
- Unauthorized distribution of copyrighted materials without proper authorization.

2.2 Security Violations

- Attempting to access, probe, or interfere with any systems, networks, or accounts without authorization.
- Engaging in activities that disrupt or degrade network performance, such as DDoS attacks.
- Uploading or distributing malware, spyware, or any harmful software.

2.3 Unsolicited Communications (Spam and Phishing)

- Sending bulk unsolicited emails (SPAM) using Dev Rocket's hosting services.
- Running email campaigns that violate anti-spam laws (e.g., POPIA, GDPR, CAN-SPAM Act).
- Phishing or impersonating any individual or entity.

2.4 Resource Abuse

- Excessive use of server resources that negatively affects the performance of other users.
- Running processes that remain active for prolonged periods without prior approval.
- Hosting or running scripts, applications, or software that interfere with server stability.

2.5 Offensive or Harmful Content

- Hosting, transmitting, or distributing any content that is defamatory, obscene, abusive, or promotes hate speech, violence, or discrimination.
- Distributing child sexual abuse material (CSAM) or any form of exploitation.

- Operating websites that encourage illegal activities or harm to individuals or groups.

3. Web Hosting & Domain Use

- Clients must ensure that their domain names and websites comply with all applicable laws and regulations.
- Any website content hosted on Dev Rocket's servers remains the responsibility of the Client.
- If a website is found to be in violation of this AUP, Dev Rocket reserves the right to suspend or remove access without prior notice.

4. Fair Use Policy

- Dev Rocket offers hosting services based on reasonable and fair use. Excessive bandwidth, CPU, or storage usage may result in service restrictions or additional charges.
- Clients running high-resource applications (e.g., video streaming, file sharing, cryptocurrency mining) must obtain prior written approval.

5. Reporting Violations

If a Client becomes aware of any violation of this AUP, they must immediately report it to **support@devrocket.co.za**. Dev Rocket will investigate and take appropriate action, which may include account suspension or termination.

6. Consequences of Violations

Failure to comply with this AUP may result in:

- **Immediate suspension or termination** of services.
- **Legal action** where applicable.
- **Notification to law enforcement** agencies in case of criminal activities.

7. Changes to This Policy

Dev Rocket reserves the right to modify this AUP at any time. Clients will be notified of significant changes, and continued use of our services constitutes acceptance of the revised policy.

Client Acknowledgment

By using Dev Rocket's services, the Client acknowledges that they have read, understood, and agree to abide by this Acceptable Use Policy.

*For any questions regarding this policy, please contact us at **support@devrocket.co.za**.*